

Subject: Re: CLI - Technical Support Request - (MuVo Sport C100)
(KMM10730579I16636L0KM)
From: Creative Americas Customer Support
Date: Mon, 10 Jul 2006 23:28:05 +0100 (BST)
To: Tian

Dear TIAN

Please call TECH support as the last mail explained. Email support can't help after 12 months. You will have to purchase a Creative Tutor session that is available any time during regular operating hours for \$12.99. Then an RMA can be issued.

Best Regards,

Tim
Technical Support
Creative Labs Americas

To provide feedback on your "Creative Experience" please click on the following link:

<http://www.creativehelp.com/support/contact/welcome.asp?r=CLI&d=TS>

This link is provided so that you may provide feedback on your "Creative Experience". If you require further troubleshooting or have additional questions simply reply to the original mail and we will be glad to assist you.